

ITIL®

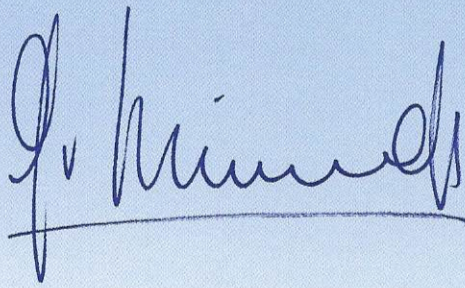
CERTIFICATE

Foundation Certificate in IT Service Management

Presented to:

David Santos Hernández

31 July 2007



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Examination Institute for Information Science

